

Preauthorized Automatic Payment FAQs

What is Preauthorized Automatic Payment?

Preauthorized Automatic Payment is a safe and convenient method of paying for personal training services. You just authorize Therapeutic Trainers Network to deduct the amount you owe from your credit card on the day your payment is due. It's that simple.

When is my due date?

PAP payments are deducted on the 29th of every month unless otherwise noted on the front of this form.

What if I get a new credit card?

You need to notify us as soon as possible with the new information to avoid late fees.

Do I have to sign a contract?

There is no contract to sign.

Can I cancel or change my Preauthorized Automatic Payment at any time?

Yes, you may cancel or change your Preauthorized Automatic Payment at any time. Just remember to give us two weeks notice prior to your next payment date to ensure we have the most current information on file to process your payment correctly and to avoid any negative and/or late fees.

How do I sign up?

Simply complete the Preauthorized Automatic Payment agreement on the front of this sheet.

What happens if I miss a session because I'm away on vacation or sick?

Same rules apply as per the client agreement: 48 hour cancellation policy in affect, reschedule your session as soon as possible, late fee applied if payment received after due date.

Can you charge my account for other purchases?

Yes, just authorize it on the front of the form by marking the appropriate box.

Can I pay for someone else, like a family member or a friend?

Yes, you just need to authorize it on the form.

Will my training fee ever increase?

You are guaranteed the same rate for 1 year from the date of the initial purchase. On the anniversary of your purchase, we reserve the right to increase your training fee to account for the increased cost of payroll, operating expenses, and inflation. Percent of increase TBD by the CPI.

How can I contact you if I have any other questions?

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